Vulnerable Population Accessibility
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Vulnerable Population Accessibility and Challenges

- **In the 2015 report,** *Freedom from Hunger: An Achievable Goal for the United States of America*, **the National Commission on Hunger established 20 recommendations, among them:**
  - 18. Incentivize and expand civic engagement efforts on reducing and eliminating hunger.
  - 20. The White House Leadership Council to End Hunger and its members should monitor hunger at the federal and state level, with a specific emphasis on the following at-risk populations:
    - (a) seniors,
    - (b) single parent households with young children,
    - (c) people with disabilities,
    - (d) veterans and active duty military,
    - (e) American Indians,
    - (f) those reentering society from prison,
    - (g) survivors of violence, abuse, and neglect, and
    - (h) immigrants (including documented and undocumented, asylum seekers and refugees).

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Vulnerable Population Accessibility: A Snapshot of Vulnerable Households Served by Three Square Agency Partners

Household Served by Agency Partners	Estimate of served per Month
Single-parent households	3,488
Households with people with disabilities	15,420
Households with veterans	7,030
Seniors	31,867 (Unduplicated clients)

Challenge: *Research verifies that each of these populations is at an increased risk of food insecurity*

Opportunities:

- Leveraging technology to make vulnerable populations visible across the entire social service sector will enable social service providers, state agencies, and elected officials to have real time information and be more proactive in providing intensive wraparound services

- Real time data will facilitate opportunities to perform more services in tandem and track progress

- Reducing the time a client spends utilizing each service, improves a clients' quality of life and reduces the burden on social service agencies

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Current technology provides tracking capabilities of Three Square Benefits Outreach for these vulnerable populations: Seniors, people with disabilities, veterans and active duty military, and American Indians. *However, we are not necessarily able to track single parent households with young children, community integration of former prisoners, survivors of violence, abuse and neglect.*

Month Jul 2017 - Jun 2018	Senior in Household 60 and over	Child under 18 in Household	Adults 18-59	Total Unduplicated Household Members	Applications submitted on Veterans	Families with Children	People with Disabilities	American Indians	Events Attended in 2017-2018 FY	Number of Apartments Attended
Jul-17	128	118	427	673	56	66	114	0	115	43
Aug-17	180	257	577	1014	64	129	123	0	GG, SNAP, Nav	
Sep-17	125	210	537	872	64	109	84	1		
Oct-17	176	255	556	987	59	130	121	0		
Nov-17	130	92	363	585	54	92	147	0		
Dec-17	140	146	384	670	57	83	103	0		
Jan-18	83	176	441	700	30	88	98	2		
Feb-18	101	158	368	627	32	75	92	0		
Mar-18	95	164	417	676	42	88	97	1		
Apr-18	89	160	482	731	25	88	105	1		
May-18	108	148	461	717	28	78	103	2		
Jun-18	88	102	399	589	28	57	93	1		
Total	1443	1986	5412	8841	539	1083	1280	8		

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The Greater Challenge for our Communities: *Without wide-ranging civic engagement and a comprehensive systems like a Homeless Management Information System (HMIS) or a Client Management Information System (CMIS), interactions with vulnerable populations are* <u>*Transactional*</u> *versus* <u>*Transformational*</u>

Transformational Opportunities:

- Short term
    - Gradual implementation of CMIS: While only a small percentage of Three Square's Agency Partners are on CMIS, there is a base to start with to build a network
    - Build stakeholders and community leaders into a voice for community impact and volunteer action
- Long term
    - Full implementation of CMIS: When fully implemented, quality of life is improved and efficiency is achieved as information is provided in real time
    - Create and influence policy decisions that are inclusive of both vulnerable populations, but also supports community-based and corporate-led efforts

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Questions?

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